

IMPORTANT!

Please read these notes thoroughly, and only sign the accompanying course booking form if you agree to these terms and conditions.

Hawley lake

sail training centre

Course Terms and Conditions 2012

COURSE BOOKINGS, CANCELLATIONS OR RE-BOOKING

All course bookings are made via our on-line booking system and paid for at the time of booking. Cancellations will incur a £15 administration fee, even if the course is rearranged. In the unlikely event that a course is cancelled by HLSTC (e.g. due to adverse weather), you will be given the choice of either a full refund or an alternative course.

INSURANCE

The club is indemnified for £1,000,000. However our insurers require us to print the following disclaimers.

HLSTC instructors do not accept any responsibility for and loss/damage or injury suffered by persons and/or their property arising out of or during the course of instruction and activities whilst training and /or coaching instructing unless such a loss or damage was caused by or resulting from their negligence, or deliberate act.

Neither the club nor the MOD will be responsible for any damage or loss of property belonging to members, their guests or visitors to the club. Nor will the club accept liability for personal injury sustained by members, their guests or visitors arising out of the use of the clubs premises, the club boats or any other facilities provided by the club, whether or not such damage shall be occasioned by the neglect, default or negligence of any of the officers, committee or servants of the club.

The acceptance of these disclaimers, which are standard for most public amenities are a prerequisite of admittance.

SAFETY & SECURITY

All students will be given a safety brief at the beginning of the course by a senior member of staff. Students are advised not to leave valuables in the changing rooms, there are small lockers available for this purpose. Expensive items that are not essential should be left at home. Children are not to bring any mobile phones, tablets or gaming devices to the club. Adults are advised that if bringing these items is essential, they must be switched off when tuition is taking place and should not be taken on the water. The office will not secure any personal property for students. Cars are not permitted in club grounds except for disabled users. Parents will be asked to sign their children in and out from the club at the beginning and end of each day. Please ensure that you collect your children at the times specified in the course literature, and please ensure that we can contact you throughout the course in case of emergency.

KIT:

Advice on what equipment you will need can be found at the back of the brochures. Wet-suits and buoyancy aids are available to all students on courses. Wet-suits and buoyancy aids are disinfected on a regular basis. It is not our policy to provide helmets, we believe education is key.

FIRST AID & EMERGENCIES:

All HLSTC staff are First Aid Trained and are trained in emergency procedures. Should a participant sustain an injury a senior member of staff will decide what action should be taken, and if serious the next of kin will be contacted and an ambulance called. Staff will not take any students to hospital, but will administer First Aid as per their training.

MEDIA, CHILD PROTECTION, PHOTOGRAPHY AND DATA PROTECTION

We may on occasions take photographs or video footage of our courses and instruction, in which you may feature. By accepting the T&Cs on the booking system you are agreeing to these photos being used by HLSTC. Photographs are not to be taken on site due to the sensitive nature of our location and our child protection policy. Any parents wishing to take photographs of the children must contact the HLSTC office to gain permission first. Photographs taken may not be passed to the media, posted on the internet or uploaded to social networking sites without prior consent from the Principal, HLSTC. Data provided in our consent forms is kept in locked storage, and destroyed on a regular basis. Data stored on our office computers is pass protected and only accessible by HLSTC permanent staff. Data is never passed to a third party. Credit / debit card details are not stored by HLSTC and we use an external payment security company to process data to our bank in order to guarantee data protection and privacy.

BAR INFORMATION

At all times when courses are running the HLSTC Bar will be open over lunch times. There are a selection of hot and cold snacks and drinks available. Orders for food are taken at the start of each day and your instructor will ask for an order sheet to be filled in. Payment must be given to the Bar Manager or to the office in advance for the week. Alternatively, you could bring a packed lunch. There are picnic benches on the patio and club house seating.

We hope you enjoy your time with us, if you do have any further queries, please contact the HLSTC Office and a member of staff will be happy to help. HLSTC Principal.